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## MANAGEMENT CONSULTING ORGANISATIONAL DEVELOPMENT & CHANGE MANAGEMENT SERVICES

### THE MDN ADVANTAGE

MDN provides comprehensive change management, business improvement and organisational development consulting services to corporate clients across the private, not-for-profit and public sectors, both locally and nationally.

Our consultants apply contemporary knowledge and offer superior qualifications and experience. We thoroughly analyse our clients' situation, define their requirements in the context of their actual needs and offer the most appropriate interventions and responses. Based on long term, effective and respectful relationships, MDN delivers high quality and value-added solutions.



### OUR SERVICES

#### Organisational Review & Work Design

Business restructures, rightsizing, organisational reviews, capability gap analysis and strategic alignment.

#### Business Process Re-Engineering

Identification of the structure, personnel, positions, functions and tasks that best deliver the capability to achieve the organisational goals and vision. This includes the design, documentation and establishment of best practice processes.

#### Change Management Services

Design and facilitation of best practice change including establishment of staff 'buy in' through development of communication and change models that underpin organisational improvement strategies.

#### Strategic & Operational Planning

Development of organisational strategy from vision and goal setting through to detailed action planning. Provision of high-level facilitation, environmental scanning and executive workshops.

#### Human Resource Management & Organisational Development Services

All aspects of HR management and organisational development including recruitment, selection, performance management, rightsizing, HR and learning and development strategy creation, succession planning and KPI balanced scorecard development.

#### Client, Customer and Stakeholder Engagement

Design of appropriate programs and processes to obtain better engagement with an organisation's clients, customers and stakeholders in order to enhance organisational service delivery.



*MDN adopts a gender-sensitive approach to all client work whether in recruitment, career coaching, transition, mentoring or other related management and HR consulting engagements*

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